ESTRO 2024 Registration Policy

The registration and participation in ESTRO 2024 are governed by this Registration Policy. By submitting your registration for ESTRO 2024, you are deemed to have agreed to comply with this ESTRO 2024 Registration Policy.

Interpretation

ESTRO 2024 refers to the annual meeting and pre-meeting courses organized by or on behalf of ESTRO (European Society for Radiotherapy and Oncology) held from May 3rd to May 7th, 2024.

Registration Eligibility

ESTRO 2024 is open to healthcare professionals with an interest in radiotherapy and oncology, as well as representatives from exhibiting companies and individuals invited or approved by ESTRO. The individuals participating in ESTRO 2024 are hereinafter referred to as "delegates" or "corporate representatives".

Procedure

ESTRO no longer accepts registration orders for Health Care Professionals directly from pharmaceutical and Medical Technologies companies. This policy adjustment is in accordance with the implementation of our EACCME® accreditation, as outlined in its regulations. We invite delegates to take charge of their registration by independently accessing our ESTRO 2024 registration website.

Registrations can be made in advance online through the official ESTRO 2024 registration website or onsite at the dedicated registration desks. Generally, registrations are processed on a first-come, first-served basis. ESTRO will promptly notify individuals whose registrations could not be accepted. However, confirmation of registration is subject to full payment.

Username and password

To register for ESTRO 2024 via the website, it is necessary to create a MyESTRO account, enabling you to set your own privacy preferences in accordance with the ESTRO Privacy Statement.

It is your responsibility to maintain the confidentiality of your password and account, as well as to report any suspected unauthorized use of your account or any security breaches to ESTRO. ESTRO will not be held liable for any loss incurred due to the unauthorized use of your account.

Registration Fees

The registration fees for ESTRO 2024 are outlined on the official ESTRO 2024 registration website, www.estro.org. The registration fee for full congress delegates includes conference participation, access to the Industry exhibition, and access to the digital platforms. Registration fees and other associated charges are inclusive of VAT.

ESTRO 2024 has different fees, conditions and deadlines. These fees are outlined on ESTRO 2024 registration website, www.estro.org/Congresses/ESTRO-2024.
These different types of fees are:

1. Full Registration Fee: This fee includes conference participation, access to the industry exhibition, and access to the digital platforms for the entire duration of the congress.

2. One-Day Full Registration: The fee for one-day full congress registration includes conference participation, access to the industry exhibition, and access to full scientific sessions on the digital platforms for a single day.

3. Pre-Meeting Courses Fee: The pre-meeting courses fee covers only the pre-meeting courses and grants access only to the pre-meeting session on the digital platforms. It does not provide access to the full congress or the industry exhibition.

4. Contouring Workshop Fee: The contouring workshop fee is an additional charge for attending only the contouring workshop sessions during the congress.

5. Visitor Fee: The visitor fee allows access only to the industry exhibition floor. It does not include access to the scientific sessions or the digital platforms.

The registration for “After-Dinner Event” registration is not included in any of the registration fees. All registration fees are quoted in Euros and include VAT, unless otherwise specified.

Indirect taxes/Withholding taxes

To ensure compliance with withholding tax or indirect tax regulations, such as VAT, GST, or sales tax, the Customer is considered to be located at the place indicated in the “Company details” section as reported on the ESTRO 2024 registration form. Upon specific request, invoices can be sent to the address specified under "Invoice details." However, it is important to note that the billed entity remains the “Company details” entity.

All fees for “non-On-site” services such as, but not limited to on-line advertising, ESTRO 2024 tools are deemed to be provided at the place of the “Company details” and will be subject to the rules defined by the European VAT Directive EC/2006/112.

Fees and charges are net of any local taxes applicable in the country of the Customer, such as, but not limited to (when applicable) VAT, GST, Sales tax, withholding tax or any similar tax of any nature whatsoever. All present and future Customer’s local taxes, as well as fines and/or penalties and/or interest assessed directly or indirectly on such amounts (if any) which may apply to fees or charges due for or in connection with the conference, will always (even retroactively) be borne by the Customer. The Customer is solely responsible for paying any such local taxes in addition to applicable ESTRO fees and charges. ESTRO cannot be held responsible for seeking any refund of such local taxes and will not initiate any procedure to that effect.

Payment Method

ESTRO accepts payment for ESTRO 2024 registration by credit card or electronic bank transfer. If you prefer to pay by electronic bank transfer, please contact the event team at events@estro.org. An invoice or pro forma with relevant payment instruction details will be sent to you via a link in your confirmation email.

Cancellation and Refund
ESTRO understands that circumstances may arise which require you to cancel your registration:

1. Refund: If you decide to cancel your registration, you will be eligible to receive a refund of 85% of the registration fees. The remaining 15% will be retained to cover handling charges.
2. A refund is solely issued to the original account from which the invoice payment was made.
3. Cancellation deadline: Please note that any cancellation request received within 1 month before the date of the congress will not be eligible for a refund.
4. Transfer of Registration: a registration cannot be transferred to another individual.

Insurance

ESTRO does not accept liability for individual medical, travel or personal insurance. In the event of unforeseen or serious circumstances beyond its control, ESTRO shall be entitled to cancel or modify the dates of the event. Delegates shall not be entitled to compensation for any costs or damages incurred as a consequence of such a cancellation or change. All delegates are urged to take personal travel insurance.

ESTRO will not be liable for any theft or damage to property and/or persons caused on site during the congress, by any factor whatsoever, unless there has been a fault, intent, or deliberate recklessness on the part of ESTRO. ESTRO shall not be held responsible in the event of poisoning or food intoxication during the event.

Event Rules and Regulations

Whilst participating in ESTRO 2024, you are required to comply with any policies or directions (such as but not limited to security, health, and safety regulations) in force at the time of the event, given by or for ESTRO or any other relevant third party, including the person responsible for the premises where ESTRO 2024 takes place or any competent authority. You must wear your badge at all times. Your badge is strictly personal and may not be transferred to another person or modified.

ESTRO accepts no responsibility for any belongings you may bring to ESTRO 2024. Bringing such belongings is at your own risk.

Children under the age of 18 are not permitted on scientific sessions and the Exhibit Hall floor.

Lead Retrieval Device

Exhibiting companies can order separately a Lead Retrieval Device that allows them to scan badges of ESTRO 2024 participants as to obtain reports on attendance.

This device is licensed to the Exhibiting companies for the purpose of scanning ESTRO 2024 participants' badge only on their stand location or at a location where the Company is organising a satellite Symposium, event, cocktails, dinner.

Scanning of your badge by an Exhibiting company should always be done with your express consent. By scanning your badge, the Exhibiting companies will collect your title, first name, family name, institution, specialty, address, country, and e-mail address.

This information should only be used by the Exhibiting companies for the purpose of evaluating attendance and to present their products and services directly to you by e-mail.
The ESTRO 2024 digital platforms
Subject to the ESTRO 2024 Registration Policy, you will receive access to the ESTRO 2024 digital platforms. The ESTRO 2024 digital platforms will be made available to all ESTRO 2024 participants, speakers, ESTRO 2024 Media Partners, and Exhibiting companies and include:

- The ESTRO 2024 Mobile Application (ESTRO 2024 App).
- The ESTRO 2024 Webcast

The ESTRO 2024 digital platforms are here to help you connect, get ready for the event, and stay in touch afterward. You can use them to reach out to other participants and exhibitors, making it simple to share info and build valuable connections. These platforms are designed for networking, event prep, planning, and post-event discussions, making it easy to connect with fellow ESTRO 2024 attendees and exhibitors for meaningful interactions.

By using the ESTRO 2024 Tools, you hereby agree to abide by Terms of Use of ESTRO 2024 digital platforms. You agree (i) not to use these ESTRO 2024 digital platforms or any other related products and services for any other purposes and (ii) to comply at all times with any applicable terms of use as notified to you by ESTRO.

Wi-Fi
ESTRO 2024 will allow you to access and use the free Wi-Fi of the conference centre. You are required to use the Wi-Fi legally, professionally and in accordance with the Wi-Fi Acceptable Use Policy, in a way that would not violate the right of any third-party or create any interference on the network.

Photographs and videos
ESTRO reserves the right to photograph and videotape all ESTRO 2024 spaces (for the exception of the exhibition space as it is not allowed to take pictures of specific brands and/or products displayed) and participants and to use and license such photographs and videos for a duration of three years in any internal and external communication referring to ESTRO 2024, such as on its websites and intranet, on the ESTRO 2024 App, ESTRO 2024 Programme, Final report, and in its annual reports as well as on social media channels such as Twitter, Instagram, LinkedIn, Facebook or YouTube for advertising, promotional or other commercial purposes related to ESTRO's business, products or services.

You hereby consent to such uses and irrevocably transfer and assign to ESTRO the right, title and interest in and to the photographs and videos pertaining to you and any modified forms, reproductions or compilations thereof, including the unrestricted right to publish or reproduce and to license the publication and reproduction of your image. In addition, you expressly recognize that the use of your image (including any reproduction or publication of your image) by ESTRO, as explained above, is authorized free of charge, and therefore excludes any subsequent additional request for compensation on a later date.

Speakers
At ESTRO 2024, as a speaker, you agree to comply at all times with the Code of Conduct as provided hereunder.
**Video**

By accepting to be a speaker at ESTRO 2024, you agree that ESTRO records your sessions and uses and distributes the video for commercial purposes as further specified under the photographs and videos section here above.

**Rating**

Any ESTRO 2024 participant using ESTRO 2024 digital platforms can rate the sessions and speakers. The rating results will be aggregated and processed by ESTRO for statistical purposes. The average result from all rating per session and per speaker might then be published through the ESTRO 2024 reports.

**Attendees**

The event that you have registered for might be subject to export control, sanctions, or other legal restrictions. ESTRO aims to comply with all laws and regulation applicable to it and therefore reserves the right to withhold acceptance of your registration based on restrictions arising from any EU sanctions regulations. By registering to this event, you acknowledge that it is your sole responsibility to be in compliance with any sanctions and export control regulation that is applicable to you and ESTRO hereby disclaims all liability for your non-compliance with abovementioned law and regulation.

**Indemnity**

You acknowledge and agree that you will indemnify ESTRO against any damages incurred by ESTRO as a result of a third-party claim arising from your ESTRO 2024 registration or participation, except to the extent such damages were directly caused by ESTRO.

**Liability**

ESTRO’s potential liability in connection with ESTRO 2024 (whether in contract, tort or otherwise) is limited to the total amount of your registration fee. Furthermore, any claim for indirect, special or consequential loss or damage of any kind or for any loss of business or profit, revenue, anticipated savings, contracts, loss of or corruption to data, loss of use, loss of goodwill, interruption of business or claims of other parties or other similar pecuniary loss howsoever arising, even if ESTRO has been advised of their possibility, is expressly excluded.

To have a valid claim against ESTRO relating to your ESTRO 2024 registration or participation, you must notify ESTRO within six months after the ESTRO 2024 ending date. You agree to exonerate ESTRO from any liability relating to claims notified after that time limit.

**Intellectual Property**

The ESTRO 2024 digital platforms contains proprietary materials owned by ESTRO or its suppliers. All rights reserved. The offerings or items detailed on the ESTRO 2024 digital platforms, encompassing their titles, ownership rights, copyrights, trademarks, patents, and other relevant rights, are the exclusive property of ESTRO and/or its affiliated suppliers.
**Trademarks**

ESTRO is the trade name of European Society for Radiotherapy and Oncology.

ESTRO, the ESTRO logo, ESTRO 2024, are registered trademarks of ESTRO. All other product or company names that may be mentioned on the ESTRO 2024 digital platforms are trade names, trademarks, or registered trademarks of their respective owners.

**Code of Conduct**

Participating in ESTRO 2024 congress, you agree to abide and respect our code of conduct:

**ESTRO 2024 Onsite:**

1. Wear your badge at all the times while at the event or event venues. Sharing your event badge with other individuals is prohibited.
2. Lunch is not included in the registrations fee. Symposia lunch boxes are only for symposia speakers and symposia participants.
3. Harassment, bullying, microaggressions, discrimination including any verbal, physical, or visual conduct based on sex, sexual orientation, gender expression or identity, transgender status, race, age, national origin, disability is not accepted.
4. Comply with all rules, policies, and procedures of the event venue at all times.
5. Smoking is not permitted, other than in designated areas.
6. Access to the venue will be available only during the opening times of the congress.

**ESTRO 2024 Digital platforms:**

1. Always respect ESTRO's name, reputation, goodwill, and other business assets when using the ESTRO 2024 digital platforms.
2. Ensure that any content that you make available does not infringe the rights of ESTRO, another user, or any third party.
3. In particular, refrain from infringing any intellectual property rights, privacy and data protection laws, confidentiality commitments, trade or business secrets, banking secrecy, or other laws when using the ESTRO 2024 digital platforms.
4. Refrain from making any statements that would be insulting, threatening, libellous, obscene, offensive to religious, political or ethical beliefs, discriminating or racially oriented, or otherwise infringing any applicable legislation or third-party rights.
5. Refrain from making any statements that would be disrespectful, misrepresenting, or otherwise harmful to ESTRO, another user, or any third party.
6. Refrain from discussing topics with competitors that could give rise to competition law issues (such as price-fixing or market allocation agreements), and always conduct discussions with competitors in accordance with applicable antitrust regulations.
7. Refrain from using the ESTRO 2024 digital platforms to participate in or send contests, pyramid systems, or chain letters.
8. Refrain from sending or posting unsolicited e-mails or internal messages (spam) to other users (without their explicit consent).
ESTRO does not proactively monitor (neither before nor after publication of content) whether the content posted by users complies with the present Code of Conduct and the Terms of Use of ESTRO 2024 digital platforms. ESTRO may however investigate at any time whether there are no cyber security incidents.

**Privacy**

ESTRO is committed to protecting your privacy rights. Please read in this regard ESTRO 2024 Privacy Statement which applies to the processing of your personal data related to your registration.

**Links to and from other websites**

The ESTRO 2024 digital platforms may contain links to other websites, which are not controlled or maintained by ESTRO. Please note that ESTRO is not responsible for the content of those sites. The inclusion of such links does not imply any endorsement of these sites.

Additionally, websites may also contain links to ww.estro.org. ESTRO does however not take any responsibility for the content of the concerned websites as it is not able to examine the entire content of these websites.

**Social Media**

ESTRO supports the use of social media. However, any third-party content posted through social media channels maintained by ESTRO should not be taken as an endorsement of such information.

Links to websites and other resources operated by parties other than ESTRO ("Third-Party Information") are provided solely as a convenience to the user. The perceptions, opinions, beliefs, and attitudes expressed through social media websites and other public forums are those of employees, related individuals, and other participating users of our websites, and are not necessarily aligned with the policies, standards, and practices of ESTRO, its stakeholders or partners.

These social media sites are available for and intended to encourage public dialogue and are, as such, provided for outreach and informational purposes only.

**ESTRO Contact**

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**Applicable Law and Dispute Resolution**

This Registration Policy and, more generally, all matters relating to registering for or participating in ESTRO 2024 shall be governed by Belgian law and as regards any claims against ESTRO, you agree to submit to the exclusive jurisdiction of the competent court of Brussels, Belgium.