



ESTRO School Events – Cancellation Policy

ESTRO School will adopt a new cancellation policy starting from 2023. It aims to streamline and clarify the cancellation policies over its different education products.

Should you have any questions please do not hesitate the ESTRO Education Team, education@estro.org.

Live Courses

These rules apply to all ESTRO courses that have a in-person course component. This would include live courses, blended courses and hybrid courses when registering to the in-person side of the course.

Cancellation/Change	Date	Penalty	Comments
Full Cancellation	Until 2 months before the course	15% charge	
	Until 1 month before the course	50% charge	
	Less than 1 month before the course	No refund	
Name Change	Until course starts	15% charge	
Medical reasons	Until course starts	15% charge	Needs to provide a medical note in English
Visa rejection	Until course starts	15% charge	Needs to provide a rejection letter in English
Change to online attendance	Until 1 month before the course	15% charge	
	Less than 1 month before the course	30% charge	

Online Courses

These rules apply to all ESTRO courses that have a virtual course component. This would mainly apply to hybrid courses when registering to the virtual side of the course.

Cancellation/Change	Date	Penalty	Comments
Full Cancellation	Until 1 month before the course	15% charge	
	Less than 1 month before the course	50% charge	
	Less than 2 weeks before the course	No refund	
Name Change	Until course starts	15% charge	
Medical reasons	Until course starts	15% charge	Needs to provide a medical note in English
Change to live attendance	Until 1 month before the course	15% charge	
	Less than 1 month before the course	30% charge	



Online Workshops

These rules apply to all ESTRO online workshops. This would mainly apply to FALCON online contouring workshops.

Cancellation/Change	Date	Penalty	Comments
Full Cancellation	Until two weeks before the workshop	15% charge	
	Less than 2 weeks before the workshop	50% charge	
	Less than 1 week before the workshop	No refund	
Name Change	Until course starts	15% charge	
Medical reasons	Until course starts	15% charge	Needs to provide a medical note in English

Course or Workshop Material

Once cancellation is applied, the participant will cease to have access to any course or workshop material.

