

Comprehensive Quality Management: Quality assessment and improvement

23-26 April 2023 – Granada, Spain

SCIENTIFIC PROGRAMME

Course Director

Faculty

Nicolas Pourel Núria Jornet Ajay Aggarwal Savino Cilla Marjolein van Os Amanda Caissie Coen Hurkmans

SUNDAY 23 April levels	23: Introduction / Set up a Quality System / Roles and responsibilities	/ Staffing
9:00 - 09:30	Registration	
9:30 – 10:00	Introduction, motivation of the course	NJ - NP
10:00 – 10:45	Why do we need to assess and improve quality in RO	NJ
10:45 – 11:15	Coffee Break	
11:15 – 11:45	The link between risk and quality management	NJ
	Example on prospective risk management	
11:45 – 12:15	Setting up a Quality Management System: how to start	NP
12:15 – 13:00	Organization of a Radiotherapy Department: The writing Internal rules, assignment of responsibilities and roles, procedures and charts	NP
13:00 – 14:00	Lunch	
14:00 – 14:45	Quality indicators in Radiation Oncology The need, definition of quantitative and qualitative QI Radiotherapy resource levels: What are they and What should they be?	AC
14:45 – 15:30	Practical exercises • Quality Indicators in RT	AC-NJ
15:30 – 15:45	Coffee Break	
15:45 – 16:30	Practical exercises • Quality Indicators in RT	AC_NJ
16:30 – 17:00	Wrap up of the practical exercises and general discussion/evaluation	All



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MONDAY 24 April 2023: Quality Assessment				
09:00 - 09:45	Methods for monitoring QI: Statistical Process Control	SC		
09:45 - 10:30	How to set action limits: How to link clinical tolerances, uncertainties and action limits	SC		
10:30 – 11:00	Coffee Break			
11:00 – 11:45	Clinical trials credentialing methods	CH		
11:45 – 12:30	How to set up a clinical audit	NJ		
12:30 - 13:30	Lunch			
13:30 - 14:15	Real world data and QM (include patient related outcomes) QI	AA		
14:15 – 15:00	Radiotherapy resource levels: What are they and What should they be?	AA		
15:00 – 15:15	Coffee Break			
15:15 – 16:00	Practical exercice: Defining roles and responsabilities	NP-SC		
16:00 – 17:00	Practical exercise: Provision of personnel	AC-AA		

TUESDAY 25 April 2023: Quality Improvement Tools			
09:00 - 09:45	Creating a Culture of Continuous Improvement in a Radiation Therapy Department	NP	
09:45 - 10:30	Peer review as a quality improvement tool	AC	
10:30 – 11:00	Coffee Break		
11:00 – 11:45	The impact of performance measurement on quality improvement at the institution level	AA	
11:45 – 12:30	Quality Tool Quality improvement tools: Methodology of Lean thinking Overview of different quality tools that can be used. Introduction to lean thinking	MvO	
12:30 - 13:30	Lunch		
13:30 – 14:15	Quality improvement tools: Lean thinking in Radiation Oncology	MvO	
14:15 – 15:00	Exercise on Lean management:Presentation of the results by groups	MvO-CH	
15:00 – 15:15	Coffee Break		
15:15 – 16:00	Exercise on Lean management:Presentation of the results by groups	MvO-CH	
16:00 – 16:30	Wrap up of the practical and general discussion/evaluation	All	



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WEDNESDAY 26 April 2023: Quality Audits/Clinical trials				
08:00 - 08:45	Clinical trials methods: How to use lessons learned from clinical trials credentialing in day to day clinical practice	СН		
08:45 - 09:30	Health technology assessment and value for money of Quality in RT How to set up a clinical audit	AA		
09:30 - 10:00	Coffee Break			
10:00 – 10:45	EU and quality in RT; What is on?	CH		
10:45 – 11:15	Wrap up: Message to take home	NJ - NP		