

More than just forwarding...

Bedrijvenzone Machelen Cargo Building 721 1830 Machelen - Belgium Tel. +32 (0)2 751 46 80 info@kristal-logistics.com www.kristal-logistics.com

BTVV BE 0453 812 916 RPR Brussel Verg. Vervoerscomm. 2262.001 KBC 444-8624521-45 BIC KREDBEBB IBAN BE 44 4448 6245 2145

SHIPPING GUIDELINES ESTRO 2022 - COPENHAGEN (6-10 MAY 2022)

Introduction

KRISTAL, have been appointed by the organizer - ESTRO - as the official freight forwarder, customs clearance agent and official drayage contractor.

For safety and logistical reasons only Kristal or their agents will be allowed to operate lifting services at the exhibition.

It is our commitment to ensure exhibits arrive on time and in good condition for the opening of the exhibition.

This shipping manual will assist you in your preparation for the correct and timely dispatch of exhibits to Copenhagen. Please follow these instructions closely.

The range of service provided by our company include:

- Transportation, national and international
- Temporary and permanent customs clearance
- On-site handling, labor, forklift and cranage
- Labeling, removal and storage of empty boxes and crates, return to stand upon closure of the exhibition.
- Accessible storage for brochures and give-away items during the event
- On-site assistance & supervision

General

<u>Build-up</u> :	Monday	2 May 2022	07.00 to 21.00
	(Early build-up for stands of or over 100 sqm only)		
	Tuesday	3 May 2022	07.00 to 21.00
	Wednesday	4 May 2022	07.00 to 21.00
	Thursday	5 May 2022	07.00 to 21.00
	Friday	6 May 2022	07.00 to 12.00
	Booth construction must be completed and empty packaging to be removed from		
	the hall on 6 May at 12.00.		
Dismantling :	Monday	9 May 2022	17.00 to 24.00
	Tuesday	10 May 2022	07.00 to 21.00
	Wednesday	11 May 2022	07.00 to 21.00

To allow us to remove the carpets and to return the empty crates to the stands, vehicles bigger than a van will not be allowed in the loading area on 9 May before 19.00.

If you use your own transport company to pick-up your goods after the exhibition, note that all goods not evacuated on 11 May at 21.00 will be collected by Kristal. All costs incurred will be charged to the exhibitor.

International Coordinators

Kristal	Contact :	Geert Frère or Wim Poels
Cargo Building 721	Tel :	+32 (0)2 7514680
B-1830 Machelen	e-mail:	geert.frere@kristal-logistics.com or wim.poels@kristal-logistics.com



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Consigning instructions <u>AIR FREIGHT</u>

MAWB consigned to : DSV Solutions A/S , Emma Gads Vej 11, Gate E DK-2300 Copenhagen S DSV Solutions A/S Ctc Henrik Glendorf Tel +45 32473017 Ref : ESTRO 2022 / Name of Exhibitor / Stand nr

Goods to reach Copenhagen airport not later than 25 April 2022 (non-EU shipments) and 29 April (EU shipments)

Airport destination : CPH Copenhagen

ROAD FREIGHT or COURIER shipments to the advanced warehouse

Consigned to :

DSV Solutions A/S c/o Bella Center Emma Gads Vej 11, Gate E DK-2300 Copenhagen S Ctc Henrik Glendorf Tel +45 32473017 Ref : ESTRO 2022 / Name Exhibitor / Stand nr

Goods to reach advanced warehouse not later than 28 April 2022 (non-EU shipments) and 2 May 2022 (EU shipments)

DIRECT DELIVERIES

Address : Bella Center, Parking P2, Martha Christensens Vej, DK-2300 Copenhagen S

Direct deliveries with trucks to the venue are restricted.

Direct shipments to the exhibition site will only be accepted on move-in dates and hours. Due to limited space at the site, only few trucks / vehicles can park at the same time at the unloading area.

Therefore we will follow a strict policy for direct deliveries to the site.

- All vehicles, even if unloading themselves will have to apply for an unloading slot. Slots will be given on a first come / first served base.
- On arrival vehicles need to report to the Kristal staff at the marshalling yard, (Parking P2, Martha Christensens Vej, DK-2300 Copenhagen S from where they will be guided to the unloading area.
- Vehicles need to be removed immediately once unloading/reloading operations have been completed.
 Maximum time for self-unloading will be 90 minutes for full trailer loads.
- Priority access will be given for companies using Kristal handling services.
- All trucks arriving without an unloading slot, will be unloaded once the full schedule has been completed.
- There will be a fee for use of the marshalling yard of 150.00 euro /day for trucks 6-13 meters long and 75.00 euro /day for vehicles less than 6 meters long.



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Documentation for goods outside EU

For Temporary items :

ATA Carnet or commercial invoice.

In case of commercial invoice document needs to show values of each item, description of the goods, serial numbers, addressed to ESTRO, Exhibitors name & stand number, Bella Center DK-2300 Copenhagen.

It is highly recommended to use an ATA Carnet for temporary import.

If no ATA used, we will need a deposit of the full amount of duties and VAT (+15 %). VAT and duties will be refunded within 30 days after re-exportation.

For Permanent items :

We will need a separate invoice for all permanent items such as give-away items, brochures, etc.... addressed to ESTRO , Exhibitors name & stand number, Bella Center DK-2300 Copenhagen.

Courier Shipments

Because of temporary Import Bonds, we discourage the use of Couriers to ship any material from outside EU directly to the booth at the show site. Courier companies will not be able to clear your goods and will have difficulties to deliver your goods in time. To avoid problems, it is advisable to consign the goods to the advanced warehouse address. You will be liable for customs and handling charges but this ensures your goods are delivered to your booth.

Shipping pre-advice

Full details of dispatch together with copies of invoices, AWB, CMR, Bill of Lading have to be send upon departure to Kristal by email to : <u>geert.frere@kristal-logistics.com</u>.

Case Marking

All cases must be clearly marked/stenciled on two (2) sides with the following information : Your Company Name and Booth number ______ For ESTRO 2022

Case Number (ex. 1/3 – 2/3) ______ Gross Weight ______

Insurance

It is the exhibitor's responsibility to ensure that his goods are covered by a comprehensive marine insurance policy, which covers the goods at all times i.e. from premises to stand, duration of exhibition and return to premises. On written demand, Kristal or their agents can arrange this for you.

Return transport

We will contact all exhibitors separately on-site to organize the return of the goods to point of origin or other designated destinations.

Terms & Conditions of Trading

All business is undertaken by owner's risk. Tariffs are calculated using current freight and exchange rates. Any major fluctuation in either between now and work-date will be reflected in our final invoice. Contracting Kristal bv or their agents implies acknowledgement and acceptance of Kristal bvba conditions of trading.

Terms of payment

Payment is due on presentation of invoice unless otherwise agreed in writing with Kristal byba or their agents. In all other cases on-site charges billed at the exhibition will require immediate payment by cash or credit card. Any disputes or queries relating to invoices originating from this office should be notified to Kristal by within seven days of invoice date.